



GENERAL TERMS OF SALE

The ownership of this website www.ignasicambra.com belong to Ignasi Cambra i Diaz with NIF 47736812-J and address for notifications on Carrer Provença, 300, 08008 Barcelona.

Any purchase of a product present in the online store of this website, requires consultation and accept these conditions of sale. Any order or purchase from this portal supposed to have read and accepted the following conditions.

Purchase process

The customer can make an order and process the payment with PayPal, a system that allows you to pay securely by credit card without registering.

The seller won't access to the customer's bank data at any moment and only will be informed automatically by PayPal of the success or failure of the transaction.

Order confirmation

Once the purchase is completed and the online payment is made, the customer will receive a confirmation email by PayPal. If this notification is not received, it will mean that the transaction was not successful.

This email, which will also show the details of the order, will serve as proof of receipt of the request.

Purchase orders and subsequent possible invoices may be used as proof of commitment by both sides.

Transport costs

The amounts used to cover transport costs will vary depending on the number of CDs purchased and the shipping destination.

- Shipping to Spain
 - o 1 CD: 5 €
 - o From 2 to 6 CD: 6 €
- Shipping to the rest of Europe
 - o 1 CD: 7 €
 - o From 2 to 6 CD: 11 €

Delivery and deadlines

The products will be delivered to the address indicated by the buyer in the purchase form (only Spain and the rest of Europe).

Deliveries will be made in a maximum period of 30 days and will be considered concluded at the time the customer receives the product.

If there are problems with the deliveries, the buyer will contact the customer by mail to inform him and determine how to proceed,

If an item is not available at the time of order, the customer will be informed when this reference will be available again. If the buyer prefer, may cancel the order.

In case of stocks being exhausted, will offer the return option of the amount paid or the possibility of replacing the product with another equivalent.

Bills

To issue the invoices, it's necessary that the customer send their tax information by mail to the buyer contact.

Returns

The customer has a period of 14 days to return the product, after the date of delivery. To do so, you will have to communicate your intention to return, during this time period through the email contact@ignasicambra.com, indicating the order number and the reason for the return.

The products must be returned always with the original packaging and without be open. Once checked its correct state, the price paid by the buyer will be returned, except the transport costs of the refund that will be paid by the client. To do this, the same payment system will be used n the initial transaction.

On the other hand, if there has been a delivery error or the client has received a broken product, damaged or in bad conditions, it must be notified within 48 hours after delivery by the same email indicated above. After this period, any claim will be denied. In this case, the shipping costs will be paid by the seller.

Confidentiality and data protection

The personal data collected during the purchase request will only be used to process the order and in no case will they be sold, ceded or disclosed for the buyer's own use or of third-party use.

The processing data complies with the regulations set forth in Organic Law 15/1999 of the Personal Data Protection.

Applicable legislation

Remote sales are regulated by Law 7/1996 of Retail Trade Regulation, amended by Law 47/2002 that fits the European Directive 97/7 / EC.

Acceptance of conditions of sale

The purchase of any product offered on this website implies the knowledge and acceptance of the conditions of sale that are exposed here.

For any questions concern about these conditions, the customer can contact with the seller through the email contact@ignasicambra.com.